

# The Northshore Group

Date \_\_\_\_\_ Clinician: \_\_\_\_\_

## Patient Information

Name \_\_\_\_\_ Age \_\_\_\_\_ Birth date \_\_\_\_\_ Sex  M  F

Address \_\_\_\_\_  
(STREET) (APT #) (CITY & STATE) (ZIP CODE)

\* Please list below only phone numbers our staff can use to call or text about appointments and the account.

Home Phone\* \_\_\_\_\_ Work Phone\* \_\_\_\_\_ Cell\* \_\_\_\_\_

Email \_\_\_\_\_

Social Security No. \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Religion \_\_\_\_\_ Education \_\_\_\_\_

Occupation \_\_\_\_\_ Employer \_\_\_\_\_

Marital Status  S  M  W  D  Sep Date: \_\_\_\_\_ Previous Marriages \_\_\_\_\_

## Spouse/Partner Information

Name \_\_\_\_\_ Age \_\_\_\_\_ Birth date \_\_\_\_\_ Sex  M  F

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_ Cell \_\_\_\_\_

Social Security No. \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Religion \_\_\_\_\_ Education \_\_\_\_\_

Occupation \_\_\_\_\_ Employer \_\_\_\_\_

Is it ok to release information such as billing inquiries or appointment times to your spouse / partner?  Yes  No

## Emergency Contact

Name \_\_\_\_\_ Relationship \_\_\_\_\_ Phone \_\_\_\_\_

## Parents, Siblings, and Children

<u>Name</u>	<u>Relationship</u>	<u>Age/DOB</u>	<u>Education</u>	<u>Occupation</u>	<u>Residence</u>
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_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____

## Referral Information

Source of Referral \_\_\_\_\_

Previous Psychiatric Sources Used \_\_\_\_\_

Family Physician \_\_\_\_\_ Office Phone \_\_\_\_\_

Would you like us to bill your insurance for you?  Yes  No If yes, please make sure we have a copy of your card.

Have you called your insurance company for authorization (if required)?  Yes  No

Does your employer provide Employee Assistance Program (EAP) benefits?  Yes  No

If so, have you obtained an EAP referral for this visit?  Yes  No

**OFFICE USE ONLY:**  
DX: \_\_\_\_\_

**THE NORTSHORE GROUP**

1111 NORTSHORE DRIVE - SUITE SOUTH 490  
KNOXVILLE, TN 37919-4054  
VOICE - (865) 584-0171 FAX - (865) 584-0174

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**AUTHORIZATION TO DISCLOSE PROTECTED HEALTH INFORMATION**

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Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

\_\_\_\_\_  
(Name of PCP, Therapist, Psychiatrist)

\_\_\_\_\_  
(Phone number of above PCP, Therapist, Psychiatrist)

\_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
(Address of above PCP, Therapist, Psychiatrist)

I, the above named patient, authorize my provider at The Northshore Group, and the clinician listed above to exchange information regarding my mental health / substance abuse treatment and medical healthcare for coordination of care purposes, including information relating to diagnosis, testing or treatment. I understand that this authorization shall remain in effect for the duration of my treatment and that I may revoke this authorization at any time by written notice.

Please select one: \_\_\_\_\_ I authorize communication with my PCP and or other healthcare provider  
\_\_\_\_\_ I do NOT authorize communication with my PCP and or other healthcare provider

Signature of Patient / Personal Representative: \_\_\_\_\_ Date: \_\_\_\_\_

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**INFORMATION TO BE COMPLETED BY PROVIDER**

Date of Initial Consult: \_\_\_\_\_ Date of Next Appointment: \_\_\_\_\_

Type of Service: \_\_\_\_\_ Individual Therapy  
\_\_\_\_\_ Group Therapy  
\_\_\_\_\_ Family Therapy  
\_\_\_\_\_ Medication Management  
\_\_\_\_\_ Other: \_\_\_\_\_

Diagnostic Impressions: \_\_\_\_\_  
\_\_\_\_\_

Treatment Recommendations / Medications: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please call if further information would be helpful.

Provider: \_\_\_\_\_ Date: \_\_\_\_\_

Date Sent: \_\_\_\_\_

# THE NORTHSHORE GROUP

An Association of Independent Practitioners

## *Patient's Rights and Responsibilities Statement*

### *Statement of Patient's Rights*

#### **Patients have the right to:**

- Be treated with dignity and respect
- Fair treatment; regardless of their race, religion, gender, ethnicity, age, disability, or source of payment.
- Have their treatment and other member information kept private. Only where permitted by law may records be released without member permission.
- Easily access timely care.
- Know about their treatment choices. This is regardless of cost or coverage by the member's benefit plan.
- Share in developing their plan of care.
- Information in a language they can understand.
- A clear explanation of their condition and treatment options.
- Information about clinical guidelines used in providing and managing their care.
- Ask their provider about their work history and training.
- Give input on the Patient's Rights and Responsibilities policy.
- Know about advocacy and community groups and prevention services.
- Freely file a complaint or appeal and to learn how to do so.
- Know of their rights and responsibilities in the treatment process.
- Receive services that will not jeopardize their employment.
- Request certain preferences in a provider.
- Have provider decisions about their care made without regard to financial incentives.

### *Statement of Patient's Responsibilities*

#### **Patients have the responsibility to:**

- Treat those giving them care with dignity and respect.
- Give providers information they need. This is so providers can deliver the best possible care.
- Ask questions about their care. This is to help them understand their care.
- Follow the treatment plan. The plan of care is to be agreed upon by the member and the provider.
- Follow the agreed upon medication plan.
- Tell their provider and primary care physician about medication changes, including medications given to them by others.
- Keep their appointments. Members should call their provider(s) as soon as they know they need to cancel visits.
- Let their provider know when the treatment plan isn't working for them.
- Let their provider know about problems with paying fees.
- Report abuse and fraud.
- Openly report concerns about the quality of the care they receive.

My signature below shows that I have been informed of my rights and responsibilities, and that I understand this information.

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Patient Signature

Date

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Provider Signature

Date

Landmark Center – South Tower  
1111 Northshore Drive Suite South 490 Knoxville, TN 37919-4054  
Voice: (865) 584-0171 Fax: (865) 584-0174